

WHAT DO SYSTEMS USERS HAVE TO FEAR? USING FEAR APPEALS TO ENGENDER THREATS AND FEAR THAT MOTIVATE PROTECTIVE SECURITY BEHAVIORS

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Appendix A

Reviewed PMT-Related Journal Articles

Table A1. Overview of All ISec Journal Articles that Use Portions of PMT					
Citation, journal (field)	Context (behaviors studied)	Constructs of core PMT missing from their study	Constructs of full PMT missing from their study	Non-PMT constructs added without testing the full PMT nomology first	Other choices not consistent with PMT (and theories added without confirming PMT first)
Anderson and Agarwal (2010) MISQ (field: IS)	Practicing safe computing at home (intentions to practice secure behaviors)	<ul style="list-style-type: none"> Threat severity Threat vulnerability Response costs 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Public goods Psychological ownership Subjective norm Descriptive norms 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Added theory: public goods and psychological ownership
Claar and Johnson (2012) JCIS (field: IS)	Home PC security (self-report use of home security)	<ul style="list-style-type: none"> Protection motivation Response efficacy Response costs (partial) 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Benefits Cues to action 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Reworked response costs as perceived barriers Added theory: health belief model
Crossler and Bélanger (2014) DATA BASE (field: IS)	Students' security behaviors (multiple security behaviors)	N/A	<ul style="list-style-type: none"> Maladaptive rewards Fear 	N/A	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics
Foth et al. (2012) JPH (field: Health)	Hospital employees' data-protection compliance (reported intention to comply)	<ul style="list-style-type: none"> Response efficacy Self-efficacy Response costs 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Subjective norm Data-protection level Perceived usefulness Perceived ease of use Attitude 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Used data-protection level to subsume severity of and vulnerability to threat Added theory: TAM (attempt was to merge PMT and TAM)
Gurung et al. (2009) IMCS (field: security)	Students' motivations to use antispyware (self-reported use of antispyware software)	<ul style="list-style-type: none"> Protection motivation Response costs 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	N/A	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics
Herath and Rao (2009b) EJIS (field: IS)	Employees' ISP compliance (ISP compliance intentions)	N/A	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Punishment severity Detection certainty Security-breach concern Attitude Subjective norm Descriptive norm Resource availability Organizational commitment 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Added theory: apparent attempt at a unified model by mixing parts of PMT, GDT, TPB, DTPB, and organizational commitment
Herath et al. (2012) ISJ (field: IS)	User intentions to adopt e-mail authentication (intention to adopt authentication)	<ul style="list-style-type: none"> Threat severity Threat vulnerability Response efficacy Protection motivation 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Threat appraisal Overall appraisal of external coping Usefulness Perceived ease of use Responsiveness Privacy concern Privacy notification practice Adoption intention 	<ul style="list-style-type: none"> Contrary to PMT, used a combined construct of threat appraisal like EPPM Contrary to PMT, used a combined construct of coping appraisal like EPPM No fear appeals No IV manipulation; static model using survey No model-fit statistics Added theory: TTAT and TAM (attempt was to merge PMT, TTAT, and TAM)

Table A1. Overview of All ISec Journal Articles that Use Portions of PMT (Continued)

Citation, journal (field)	Context (behaviors studied)	Constructs of core PMT missing from their study	Constructs of full PMT missing from their study	Non-PMT constructs added without testing the full PMT nomology first	Other choices not consistent with PMT (and theories added without confirming PMT first)
Ifinedo (2012) C&S (field: security)	Understanding ISP compliance of employees (intentions to comply to ISPs)	N/A	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Subjective norms Perceived behavioral control 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Added theory: TPB
Jenkins et al. (2013) ITD (field: IS)	Students' creation of unique passwords (observed passwords)	<ul style="list-style-type: none"> Protection motivation Response costs 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	N/A	<ul style="list-style-type: none"> No model-fit statistics No path model; PMT as a secondary application for a manipulation check of the experiment
Johnston and Warkentin (2010a) MISQ (field: IS)	Employees' and students' intentions to follow recommended actions to avert spyware (intentions to avert spyware)	<ul style="list-style-type: none"> Response costs 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Social influence 	<ul style="list-style-type: none"> No model-fit statistics Called their model "fear appeals model (FAM)" although used PMT for core concepts Contrary to PMT and EPPM, modeled threat severity and vulnerability directly to response efficacy and self-efficacy
Lai et al. (2012) DSS (field: decision science)	Students' coping with identity theft (self-report of identity theft)	<ul style="list-style-type: none"> Threat severity Threat vulnerability Response efficacy Response costs 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Technological coping Conventional coping Identity theft Perceived effectiveness 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics (although they used LISREL) Appeared to conceptualize response efficacy as perceived effectiveness, although not quite the same DV was a maladaptive outcome (ID theft) Added theory: TTAT (primary a TTAT study but not true to TTAT)
LaRose et al. (2008) CACM (field: computing)	Online safety of employees (intentions to be safe)	<ul style="list-style-type: none"> Response costs 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Ease of use Perceived usefulness Relative advantage Attitude toward behavior Image Visibility Trialability Involvement Social norm Personal responsibility Moral compatibility Habit Perceived behavioral control 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Added theory: ELM, social cognitive theory, TAM Not testable and not repeatable, because it summarizes multiple studies but does not provide adequate detail on the model, measurement, method, and statistics
Lee et al. (2008) BIT (field: HCI)	Encouraging students to use virus protection (virus-protection intention)	<ul style="list-style-type: none"> Response costs 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Positive outcome expectations Negative outcome expectations Prior virus infection 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Added theory: SCT
Lee and Larsen (2009) EJIS (field: IS)	Executives' decisions to adopt anti-malware software	<ul style="list-style-type: none"> Response efficacy Self-efficacy 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Social influence Vendor support IT budget Firm size 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics

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Citation, journal (field)	Context (behaviors studied)	Constructs of core PMT missing from their study	Constructs of full PMT missing from their study	Non-PMT constructs added without testing the full PMT nomology first	Other choices not consistent with PMT (and theories added without confirming PMT first)
Lee (2011) DSS (field: IS)	Faculty members' adoption of antiplagiarism software (intentions and self-report behaviors)	N/A	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Moral obligation Social influence 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Added theory: Oddly, paper was framed as an EPPM study, but it theoretically fits PMT better than EPPM because it used constructs like PMT, not EPPM (e.g., no combined threat, no combined efficacy, no maladaptive outcome path and constructs).
Liang and Xue (2010) JAIS (field: IS)	Antispyware intentions and behaviors in students' computer use (intentions and behaviors associated with antispyware use)	N/A	<ul style="list-style-type: none"> Maladaptive rewards Fear 	N/A	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Renames "response efficacy" as "safeguard effectiveness"; "response cost" as "safeguard cost"; "protection motivation" as "avoidance motivation" Creates a second-order construct of "perceived threat," which is congruous with EPPM, not PMT Proposes an old interaction effect between severity and vulnerability further increasing "perceived threat," which is not supported by PMT findings Proposes an interaction between perceived threat and response efficacy, which has also not been supported in the literature Added theory: called their model "TTAT" although used PMT constructs as a core component of their model
Marett et al. (2011) AIS-THCI (field: IS/HCI)	Students' threat to privacy on social networking sites (intentions toward privacy behaviors)	<ul style="list-style-type: none"> Threat vulnerability 	<ul style="list-style-type: none"> Maladaptive rewards (incorrect conceptualization) Fear (one-measure, wrong relationship) 	<ul style="list-style-type: none"> Avoidance Hopelessness 	<ul style="list-style-type: none"> Used concepts from EPPM and incorrectly attributed them to PMT Made PMT into a parallel process model like EPPM No model-fit statistics Maladaptive rewards incorrectly conceptualized Fear had incorrect relationship in model for PMT; used as a one-item nonvalidated manipulation check Used one-item measures for response efficacy, response costs, fear, and intention
Milne et al. (2009) JCA (field: consumer behavior)	Consumers' risky behavior and protection practices (self-report adaptive and maladaptive behaviors)	<ul style="list-style-type: none"> Response costs Response efficacy Protection motivation 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Maladaptive behaviors 	<ul style="list-style-type: none"> Added maladaptive outcomes to model, changing it to a parallel-process model like EPPM, not PMT (yet, ignored maladaptive rewards) No fear appeals No IV manipulation; static model using survey No model-fit statistics
Mohamed and Ahmad (2012) CHB (field: HCI)	Students' protection behaviors on social media sites (self-report behaviors)	<ul style="list-style-type: none"> Protection motivation Response costs 	<ul style="list-style-type: none"> Fear 	<ul style="list-style-type: none"> Information privacy concerns 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics
Ng et al. (2009) DSS (field: IS)	Employees' secure e-mail behavior (self-report behaviors)	<ul style="list-style-type: none"> Protection motivation Response costs (partial) Response efficacy 	<ul style="list-style-type: none"> Fear 	<ul style="list-style-type: none"> Cues to action General security orientation Perceived barriers 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Response costs are partially covered by "perceived barriers" Severity was reconceptualized as a moderator of every relationship in the model Added theory: Study is based on a derivation of the health belief model, derived from PMT.

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Salleh et al. (2012) JISN&VC (field: social computing)	Students' self-disclosure behavior on social networking sites (self-report of self-disclosure)	<ul style="list-style-type: none"> Protection motivation Response costs 	<ul style="list-style-type: none"> Fear 	<ul style="list-style-type: none"> Privacy concern Perceived risk Trust Information disclosure 	<ul style="list-style-type: none"> Rather than an adaptive outcome, focused on maladaptive outcome (i.e., information disclosure) Used "perceived benefits" for maladaptive rewards No fear appeals No IV manipulation; static model using survey No model-fit statistics
Siponen et al. (2010) IEEEC (field: computing)	Employees' motivation to comply with ISPs (intentions and self-reported behaviors)	<ul style="list-style-type: none"> Threat severity Threat vulnerability Response costs 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Normative beliefs Visibility Deterrence 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Added theory: GDT, TRA, innovation diffusion theory Incorrectly fused threat constructs similar to EPPM
Vance and Siponen (2012) JOEUC (field: IS/HCI)	Employees' ISP compliance (intentions to comply)	N/A	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Habit 	<ul style="list-style-type: none"> No fear appeals No IV manipulation; static model using survey No model-fit statistics Incorrectly bundled rewards as one construct Added theory: habit theory
Workman (2009) IM&CS (field: security)	Explaining employees' security lapses at work (security-lapse behaviors)	<ul style="list-style-type: none"> Protection motivation 	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Trust Process transparency Inherent fairness Adjudication process Attitude 	<ul style="list-style-type: none"> No fear appeals No manipulation; static No model-fit statistics Added theory: psychological contract theory and justice theory
Yoon et al. (2012) JISE (field: IS)	Explaining students' secure behaviors (intentions and self-report behaviors)	N/A	<ul style="list-style-type: none"> Maladaptive rewards Fear 	<ul style="list-style-type: none"> Subjective norm Security habits 	<ul style="list-style-type: none"> No fear appeals No manipulation; static No model-fit statistics Added theory: TPB
Zhang and McDowell (2009) JIC (field: e-commerce)	Students' use of strong passwords (intentions to use strong passwords)	<ul style="list-style-type: none"> Self-efficacy 	<ul style="list-style-type: none"> Fear 	N/A	<ul style="list-style-type: none"> No fear appeals No manipulation; static No model-fit statistics This article oddly added fear but dropped self-efficacy and maladaptive rewards
Study 1 (this paper)	Students' use of backup software to protect themselves (intentions and observed behaviors)	N/A	<ul style="list-style-type: none"> Maladaptive rewards 	N/A	<ul style="list-style-type: none"> Maladaptive rewards likely would change over time, and in a longitudinal study, might be impractical to measure
Study 2 (this paper)	Students' use of anti-malware software to protect themselves (intentions and observed behaviors)	N/A	N/A	N/A	N/A

Explanation of PMT Spinoff Models

A key issue revealed by our review is that several ISec articles are cited by others as PMT studies when in fact they involve new models that are inspired by PMT but are actually positioned as alternative models to PMT. We believe it is better to refer to these as *PMT spinoffs* that use some PMT constructs. The key issue with all of these studies, however, is that although they are not testing PMT per se, they have created alternative models inspired by PMT without demonstrating that they have better explanatory power or model fit than PMT. If this trend

continues, it will become impossible to know which model ISec researchers and practitioners should be using. To clarify this common misunderstanding, we explicitly review four types of alternative models to PMT: (1) the technology threat avoidance theory (TTAT) model, as proposed by Liang and Xue (2010); (2) the fear-appeals model (FAM) proposed by (Johnston and Warkentin 2010); (3) extensions to the health-belief model (HBM) by Ng et al. (2009) and Claar and Johnson (2012); (4) and various efforts to create “unified” models that merge parts of PMT with other theories, such as those developed by Herath and Rao (2009a) and Herath et al. (2012).

PMT Spinoff Model Type 1: The Technology Threat Avoidance Theory (TTAT)

The technology threat avoidance theory (TTAT) model was proposed by Liang and Xue (2010), who stated that they provided partial empirical support for their previous work. They very accurately characterize their model as “complicated” (p. 404) because it includes a process model, a variance model, and many constructs. Their results are valuable because they demonstrate the value of security, education, and awareness programs and indicate directions for further research in the area. However, several papers have exhibited a misunderstanding of their model by citing it as a PMT model.

Notably, the creators of TTAT do not claim to be testing PMT. In fact, they rename some existing PMT constructs with similar names and create some relationships that are actually contrary to the original PMT model. For instance, in TTAT, “response efficacy” becomes “safeguard effectiveness”; “response cost” becomes “safeguard cost”; and “protection motivation” becomes “avoidance motivation.” Rather than following PMT’s prediction that threat severity and threat vulnerability will directly impact protection motivation, TTAT creates the second-order construct “perceived threat,” which follows the extended parallel processing model (EPPM) (Witte and Allen 2000), not PMT. Likewise, TTAT proposes an interaction effect between severity and vulnerability, which further increases “perceived threat” (in H1c). That interaction is actually part of an older version of PMT (Rogers 1975) that is no longer in use because it has not been supported by empirical results and meta-analysis (Floyd et al. 2000; Milne et al. 2000; Rogers and Prentice-Dunn 1997). TTAT also proposes a new interaction between perceived threat and response efficacy (H3a) that has also not been supported in the literature (Floyd et al. 2000; Milne et al. 2000). Finally, TTAT excludes fear or fear appeals from the model and empirical results. Importantly, TTAT has never been directly compared to the core nomology of PMT and its assumptions. Ironically, another study (Lai et al. 2012) that recently built on TTAT made radical deletions and additions to that model (see Table A.1). However, it did not establish itself against the core nomology and assumptions of PMT.

PMT Spinoff Model Type 2: The Fear-Appeals Model (FAM)

The fear-appeals model (FAM) was proposed by Johnston and Warkentin (2010). As with TTAT, several papers incorrectly refer to FAM as a PMT model when the authors did not represent FAM as implementing PMT. FAM provides a new, simplified arrangement of the relationships among the standard PMT constructs and adds social influence as an additional construct. However, FAM also omits response costs, although it uses fear appeals (but does not measure fear). FAM also rearranges the relationships between threat and efficacy by using severity and vulnerability as the direct predictors for response efficacy and self-efficacy, in contradiction to both PMT and EPPM.

PMT Spinoff Model Type 3: The Health Belief Model (HBM)

Several other studies build on the health belief model (HBM), which is a newer derivation of PMT from health communication research, and the derivations raise several concerns in an ISec context. A study by Claar and Johnson (2012) used HBM to explain the use of home security, but omitted protection motivation, response efficacy, maladaptive rewards, and fear. Additionally, the study omitted fear appeals and the response costs construct, and measurement appears to differ significantly from the original definitions in PMT. Another study (Ng et al. 2009) used HBM to explain employees’ secure e-mail behavior. This study omitted protection motivation, response efficacy, and fear appeals, and it reconceptualized response costs as “perceived barriers.” The study additionally modeled threat severity as an antecedent to every relationship in the model against security behaviors.

PMT Spinoff Model Type 4: Attempts at Unified Models with Portions of PMT

Finally, several studies have attempted to create a unified model that combines PMT with several other theories. Although these studies have done an admirable job of explaining individual behaviors, they have not demonstrated that their models are superior to PMT or any of the other theories from which they borrow; they are simply interesting combinations of parts of various theories intended to maximize prediction. The first such study (Herath and Rao 2009b) combined PMT and GDT, but some of the key assumptions, constructs, and relationships of these two

theories have been shown to be incompatible (Floyd et al. 2000). The study also omitted fear or fear appeals; in adding GDT, it also added parts of TPB, DTPB, and organizational commitment. A more recent unified model (Herath et al. 2012) merged TTAT and TAM. For our purposes, the drawback to this approach is that because the TTAT model did not claim to be a complete PMT model, this study departs more strongly from PMT by omitting threat severity, threat vulnerability, response efficacy, protection motivation, fear, and fear appeals—as was noted in the discussion of TTAT above. It also adds combined assessments of both threat and coping appraisals, which is interestingly similar to EPPM. The model also adds most of the TAM model (omitting enjoyment), and adds the new constructs responsiveness, privacy concern, and privacy notification.

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Appendix B

Measurement Items for Study 1 and Study 2

Construct	Code	Items
Perceived severity (Milne et al. 2002)	PS01	If I were to lose data from my hard drive, I would suffer a lot of pain.
	PS02	Losing data would be unlikely to cause me major problems (R).
Vulnerability (Milne et al. 2002)	PV01	I am unlikely to lose data in the future (R).
	PV02	My chances of losing data in the future are.
Fear (Milne et al. 2002)	FEAR01	I am worried about the prospect of losing data from my computer.
	FEAR02	I am frightened about the prospect of losing data from my computer.
	FEAR03	I am anxious about the prospect of losing data from my computer.
	FEAR04	I am scared about the prospect of losing data from my computer.
Response efficacy (Milne et al. 2002)	RE01	Backing up my hard drive is a good way to reduce the risk of losing data.
	RE02	If I were to back up my data at least once a week, I would lessen my chances of data loss
Self-efficacy; modified computer self-efficacy (Compeau and Higgins 1995) modified to our context	CSE01	... if there was no one around to tell me what to do.
	CSE02	... if I had never used a package like it before.
	CSE03	... if I had only the software manuals for reference.
	CSE04	... if I had seen someone else using it before trying it myself.
	CSE05	... if I could call someone for help if I got stuck.
	CSE06	... if someone else helped me get started.
	CSE07	... if I had a lot of time to complete the job for which the software was provided.
	CSE08	... if I had just the built-in help facility for assistance.
	CSE09	... if someone showed me how to do it first.
	CSE10	... if I had used similar packages like this one before to do the job.
Response cost (Milne et al. 2002)	RC01	The benefits of backing up my hard drive at least once a week outweigh the costs (R).
	RC02	I would be discouraged from backing up my data during the next week because it would take too much time.
	RC03	Taking the time to back up my data during the next week would cause me too many problems.
	RC04	I would be discouraged from backing up my data at least once a week because I would feel silly doing so.
Intentions (Milne et al. 2002)	INT01	I intend to back up my hard drive during the next week.
	INT02	I do not wish to back up my data during the next week (R).

All items were measured using 7-point Likert-type scales from 1 = strongly disagree to 7 = strongly agree.
R = reverse-coded item.

Table B2. Study 2 Measurement Items

Construct (Source)	Measurement Items
Intent to use anti-malware software (Johnston and Warkentin 2010)	<ol style="list-style-type: none"> 1. I intend to use anti-malware software in the next three months. 2. I predict I will use anti-malware software in the next three months. 3. I plan to use anti-malware software in the next three months.
Threat severity (Johnston and Warkentin 2010)	<ol style="list-style-type: none"> 1. If my computer were infected by malware, it would be severe. 2. If my computer were infected by malware, it would be serious. 3. If my computer were infected by malware, it would be significant.
Threat vulnerability (Johnston and Warkentin 2010a)	<ol style="list-style-type: none"> 1. My computer is at risk for becoming infected with malware. 2. It is likely that my computer will become infected with malware. 3. It is possible that my computer will become infected with malware.
Response efficacy (Johnston and Warkentin 2010)	<ol style="list-style-type: none"> 1. Anti-malware software works for protection 2. Anti-malware software is effective for protection. 3. When using anti-malware software, a computer is more likely to be protected.
Self-efficacy (Johnston and Warkentin 2010)	<ol style="list-style-type: none"> 1. Anti-malware software is easy to use. 2. Anti-malware software is convenient to use. 3. I am able to use anti-malware software without much effort.
Fear (Osman et al. 1994)	<ol style="list-style-type: none"> 1. My computer has a serious malware problem. 2. My computer might be seriously infected with malware. 3. The amount of malware on my computer is terrifying. 4. I am afraid of malware. 5. My computer might become unusable due to malware. 6. My computer might become slower due to malware.
Maladaptive rewards (Myry et al. 2009)	<ol style="list-style-type: none"> 1. Not using an anti-malware application saves me time. 2. Not using an anti-malware application saves me money. 3. Not using an anti-malware application keeps me from being confused. 4. Using an anti-malware application would slow down the speed of my access to the Internet. 5. Using an anti-malware application would slow down my computer. 6. Using an anti-malware application would interfere with other programs on my computer. 7. Using an anti-malware application would limit the functionality of my Internet browser.
Response costs (Woon et al. 2005)	<ol style="list-style-type: none"> 1. The cost of finding an anti-malware application decreases the convenience afforded by the application. 2. There is too much work associated with trying to increase computer protection through the use of an anti-malware application. 3. Using an anti-malware application on my computer would require considerable investment of effort other than time. 4. Using an anti-malware application would be time consuming.

Study 1 and Study 2 Control Variables

After running our final model, we conducted exploratory *ex post facto* analysis in both studies using control variables outside the nomologies we were testing. In this approach, the purpose of the control variables is to test further how complete a theoretical model is and thus determine whether there are any exploratory, exogenous factors that might have an impact on the base model for future modeling extensions. Importantly, in such use, the base model is established first, and then these controls are applied as a last step to see if any significant changes occur in model fit. In both our studies, there were a couple of control variables that had significant paths but did not significantly improve model fit. This process provides further evidence that the underlying supported model is the correct theoretical form of the model. Classic controls that we use in this sense that are deliberately atheoretical and commonly used in the corresponding literature in the same manner include *age* (D'Arcy et al. 2009; Herath and Rao 2009; Hu et al. 2011; Johnston and Warkentin 2010; Siponen et al. 2010; Son 2011), *gender* (D'Arcy et al. 2009; Herath and Rao 2009b; Hu et al. 2011; Johnston and Warkentin 2010; Siponen et al. 2010; Son 2011), *work experience* (Johnston and Warkentin 2010a; Siponen et al. 2010), and *computer use* (D'Arcy et al. 2009; Hu et al. 2011).

The same literature also demonstrates the importance of providing control variables to account for any artifacts that arise simply from the methodological decisions and tools used that could inadvertently affect the underlying theoretical model. Again, these are atheoretical, but specific to methodological choices. A key example is that Siponen et al. (2010), Hu et al. (2011), and Lowry et al. (2013) use scenarios to study their security phenomena. Thus, they add a covariate that checks the respondents' perceptions of the realism of the scenarios, because unrealistic scenarios could skew the models' results.

Along these lines, in Study 1 we also considered the backup software type. Given that we found nothing interesting with our control variables in Study 2, we tried more controls in Study 2 that included some possible counter explanations found in related literature outside of PMT, including the habit of using anti-malware software modified from (Vance and Siponen 2012), whether they experienced social influence to use anti-malware software modified from (Johnston and Warkentin 2010), and whether positive rewards were perceived and present (Posey et al. 2011), not just maladaptive rewards. We also added method-specific checks: whether they use/run/have installed anti-malware software on their own PCs, and whether they were doing the experiment on their own PCs or a lab PC. We were also concerned that although our fake anti-malware software was designed to look like the real thing, a savvy user might find it suspicious. That is why we also ran controls on brand recognition (Lowry et al. 2008) and related constructs from source credibility security research: perceived competence and perceived trustworthiness (Johnston and Warkentin 2010) of the software itself. Whereas our control variables were more extensive and interesting in Study 2, and a couple of them were significant, they still did not significantly improve model fit and often made it worse. Again, these ex post facto tests help especially the efficacy of the underlying PMT nomology in both of our contexts. However, these results do not rule out the possibility that PMT can be effectively extended in the future with similar constructs in different ISec contexts or data collection conditions. Hence, our work in no way obviates the need for future exploratory controls.

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Appendix C

Key Terms and Concepts in Fear-Appeals Research

Table C1. Key Terms and Concepts in Fear-Appeals Research	
Term/Concept	Definition (Citation)
<i>Adaptive behavior</i>	Purposefully choosing a danger-control response in response to a fear appeal and choosing a behavior that protects against the danger raised in the fear appeal (Floyd et al. 2000; Rogers and Prentice-Dunn 1997)
<i>Adaptive coping response</i>	Same as <i>adaptive behavior</i>
<i>Benefits of noncompliance</i>	Same as <i>maladaptive rewards</i>
<i>Benefits of maladaptive behaviors</i>	Same as <i>maladaptive rewards</i>
<i>Coping appraisal</i>	The process of considering one's self-efficacy, response efficacy, and the costs of performing the adaptive behavior or the response advocated for in the fear appeal (Floyd et al. 2000; Rogers and Prentice-Dunn 1997)
<i>Costs of adaptive behavior</i>	Same as <i>response costs</i>
<i>Danger</i>	Same as <i>threat</i>
<i>Danger control</i>	Same as <i>adaptive behavior</i>
<i>Extrinsic maladaptive rewards</i>	<i>Extrinsic</i> rewards for engaging in the maladaptive response of not protecting oneself, such as monetary compensation (Floyd et al. 2000; Rogers and Prentice-Dunn 1997)
<i>Fear</i>	A negatively valenced emotion representing a response that arises from recognizing danger. This response may include any combination of apprehension, fright, arousal, concern, worry, discomfort, or a general negative mood, and it manifests itself emotionally, cognitively, and physically (Leventhal 1970; McIntosh et al. 1997; Osman et al. 1994; Witte 1992; 1998; Witte et al. 1996)
<i>Fear appeal</i>	A purposefully generated message that is carefully designed and manipulated first to raise perceptions of threat severity and vulnerability and the subsequent fear, and then to invoke one's sense of self-efficacy and response efficacy, all of which are intended to overcome maladaptive rewards and response costs and subsequently change one's intentions toward an adaptive response (Floyd et al. 2000; Fry and Prentice-Dunn 2005, 2006; Milne et al. 2000; Rogers and Prentice-Dunn 1997)
<i>Fear control</i>	Same as <i>maladaptive behavior</i>
<i>Intrinsic maladaptive rewards</i>	<i>Intrinsic</i> rewards for engaging in the maladaptive response of not protecting oneself, such as maintaining pleasure or exacting revenge (Floyd et al. 2000; Rogers and Prentice-Dunn 1997)
<i>Maladaptive behavior</i>	Purposefully avoiding a danger-control response in response to a fear appeal and choosing a behavior that is not protective against the danger raised in the fear appeal (Floyd et al. 2000; Rogers and Prentice-Dunn 1997). Can be further conceptualized as intrinsic and extrinsic maladaptive rewards, but this is not required
<i>Maladaptive coping response</i>	Same as <i>maladaptive behavior</i>
<i>Maladaptive rewards</i>	The general rewards (intrinsic and extrinsic) of not protecting oneself, contrary to the fear appeal (Floyd et al. 2000; Rogers and Prentice-Dunn 1997)
<i>Negative rewards</i>	Same as <i>maladaptive rewards</i>
<i>Perceived severity</i>	Same as <i>threat severity</i>
<i>Perceived susceptibility</i>	Same as <i>threat vulnerability</i>
<i>Perceived vulnerability</i>	Same as <i>threat vulnerability</i>

Table C1. Key Terms and Concepts in Fear-Appeals Research (Continued)

Term/Concept	Definition (Citation)
<i>Protection motivation</i>	One's intentions to protect oneself from the danger raised in the fear appeal
<i>Protective behavior</i>	Same as <i>adaptive behavior</i>
<i>Response costs</i>	"Any costs (e.g., monetary, personal, time, effort) associated with taking the adaptive coping response" (Floyd et al. 2000, p. 411)
<i>Response efficacy</i>	"The belief that the adaptive [coping] response will work, that taking the protective action will be effective in protecting the self or others" (Floyd et al. 2000, p. 411; Maddux and Rogers 1983)
<i>Self-efficacy</i>	"The perceived ability of the person to actually carry out the adaptive [coping] response" (Floyd et al. 2000, p. 411; Maddux and Rogers 1983)
<i>Threat</i>	The danger raised in the fear appeal that threatens one's safety
<i>Threat appraisal</i>	The process of considering the severity of and vulnerability to a threat against the maladaptive rewards associated with a maladaptive behavior, such as saving time or avoiding trouble by not following the response advocated for in the fear appeal (Floyd et al. 2000; Rogers and Prentice-Dunn 1997)
<i>Threat severity</i>	"How serious the individual believes that the threat would be" to him- or herself (Milne et al. 2000, p. 108)
<i>Threat susceptibility</i>	Same as <i>threat vulnerability</i>
<i>Threat vulnerability</i>	"How personally susceptible an individual feels to the communicated threat" (Milne et al. 2000, p. 108)

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